

[Date]

Dear [Name of Legislator],

In 2002, the South Carolina General Assembly formally established [SC-211](#) under 2002 Act No. 339, Section 5, ensuring that residents, regardless of location or circumstances, could quickly connect to essential resources—especially in times of crisis.

**In 2024, [SC-211](#) handled 83,912 calls, provided 238,844 referrals, received 14,541 text messages, and recorded 278,583 website visits.** Additionally, call volume in 2024 surpassed that of 2023 in most months.

**During Hurricane Helene, [SC-211](#) responded to over 5,300 calls and referred more than 17,000 individuals to needed assistance.**

As demand continues to grow and our population continues to rise, additional funding is necessary to expand 211's capacity and ensure it continues to meet the needs of South Carolinians effectively.

**Today, I am respectfully asking for your support for the United Way Association of South Carolina's request for \$900,000 to strengthen and expand the [SC-211](#) system.**

Thank you for your leadership and for considering this request.

Sincerely,

[Your Name]

[Your Address]